2021 Annual Report

BUILDING A HEALTHIER COMMUNITY





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DEAR FRIENDS...





Our Milford Regional Healthcare Foundation Annual Report for Donors captures a snapshot of the immeasurable support of our community that is essential to fulfilling our mission of providing exceptional health care services to our community with dignity, compassion and respect. Witnessing your steadfast commitment—day in and day out—fills our hearts with gratitude, optimism and pride in being part of a community that is truly remarkable.

We could not have imagined the challenges that we, like health care organizations across the country, have faced over the last two years. Each phase of the COVID-19 pandemic has presented new hurdles, yet our unwavering dedication to remaining focused on our communities' needs and your willingness to help in so many ways have been among our greatest strengths. Milford Regional Medical Center and Milford Regional Physician Group are truly unique, and we believe you will not find a more community-focused healthcare system or more engaged supporters.

As an independent, nonprofit community and regional teaching hospital serving residents in more than 20 towns, we continue to balance the short-term crises that have accompanied the pandemic while continuing to plan for the future of Milford Regional. Your partnership and support have been nothing short of extraordinary on both fronts.

We are pleased to announce that we have achieved national distinction in quality and safety with an "A" grade from Leapfrog Hospital Safety Grade for eight consecutive periods. We have also created additional opportunities for employees and community members to engage with hospital leaders and board members with the initiation of Town Hall meetings, at which attendees are encouraged to ask questions, provide feedback, and stay up to date with our current and future endeavors.

As donors, corporators, volunteers, board and committee members, in-kind contributors and supportive members of the community, you are the lifeblood of Milford Regional. Our strength and vitality are directly connected to your selfless generosity. Thank you for always holding the health care needs of your fellow community members close to your hearts.

With our gratitude,

Ed

EDWARD J. KELLY

President and Chief Executive Officer, Milford Regional Medical Center and Healthcare System LAURA A. MANN

auge

Chair, Milford Regional Medical Center and Milford Regional Physician Group Board of Trustees

Dear Foundation Supporters:

How fortunate we are to be among such an amazing group of people who generously and consistently share their time, talents and resources to support the needs—whatever they may be—of Milford Regional Medical Center! As the facilitators and stewards of your goodwill, it is truly a privilege to work side-by-side with you for the common goal of caring for our community.

Throughout these unprecedented times, you have been a source of great strength. You have answered the call and responded to every need. And you have shown us that the most difficult times bring out the best in people. The loyalty and resiliency you've demonstrated is a reflection of the pride you have for your community and your commitment to ensuring that Milford Regional Medical Center continues to thrive and grow.

We are immeasurably grateful to our board members, who selflessly lend their knowledge and expertise to every endeavor; to our corporators who serve as ambassadors in the communities we serve; to corporations that continue to generously support our signature events; to area businesses that incentivize their employees to volunteer at the Medical Center; and to everyone who so willingly shares whatever they have to give.

Despite and in light of the challenges presented by the pandemic, our donor community has grown stronger than ever before. From planning, executing and supporting Mélange Gala on the Go, making in-kind donations to lift the spirits of our weary staff, and supporting the annual Golf Classic and Radiothon, to making gifts to our Annual Fund, the Oliva Fund for Cancer Care, and so much more, you have extended great kindnesses. Whenever we ask, you answer. Whatever we ask, you give more. Your generosity and meaningful responsiveness have been deeply felt throughout the organization and in the community at large.

Thank you for always seeking and welcoming opportunities to support the community by supporting Milford Regional Medical Center. You are truly exceptional!

With our sincere appreciation,

Emily I. Quinn

Vice President of Philanthropy and Executive Director, Milford Regional Healthcare Foundation

Shefali Desai

Chair, Milford Regional Healthcare Foundation Board of Trustees



"Throughout these unprecedented times, you have been a source of great strength."

- Shefali Desai

CONTINUING A LEGACY OF SUPPORT AND GENEROSITY

"Milford Regional Medical Center is special to me," says Mendon resident John D. Gannett, Jr., who is proudly carrying on a generations-long family legacy of supporting the health of the local community. "I grew up watching Milford Regional grow. I have nothing but accolades for the Medical Center."

John is the great-grandson of Governor Eben Draper, who donated the buildings, land and finances needed to construct Milford Hospital in 1903. His grandmother Dorothy Draper Gannett and her siblings established the hospital's former nursing school. His uncle William and aunt Nancy served on the Board of Trustees for three decades, and John's father John D. Gannett, Sr.—for whom the John Draper Gannett Wing is named—oversaw remarkable advances at the Medical Center during his 20-year tenure as President of the Board of Trustees.

"Milford Regional was a dear love of my father's," says John. "As a teenager, he instilled in me his passion and appreciation for the Medical Center's vital service to the community."

John served in the U.S. Armed Forces as a demolitions' expert with the Army Corps of Engineers in the late 1950s. His parents served in the military, too. While stationed in Germany, he met his wife Ute, who was later a volunteer at Milford Regional Medical Center. The couple settled in Mendon following John's military service. After working at the Draper Corporation for about 10 years, John's professional career led him to the information technology field at Digital Corporation.

John notes the significant changes and growth at Milford Regional Medical Center he has witnessed over the years, and emphasizes the convenience of local access to services and the partnerships that ensure availability of higher-level specialty care when needed. "The Dana-Farber/Brigham and Women's Cancer Center at Milford Regional Medical Center is tremendous," he says. "It provides comprehensive cancer-related clinical and support services without having to go into Boston."

John describes himself as a big booster of the Medical Center. "We are fortunate to have a facility like Milford Regional," he says. "You can get treatment quickly and access additional specialists when you need them. I'm always willing to help with whatever they need whenever I'm asked."



KOOPMAN LUMBER HELPS BUILD A HEALTHY FUTURE

Whitinsville native Denise Brookhouse says her appreciation of the full extent of the high-quality of care and broad range of services available at Milford Regional Medical Center evolved as her involvement with the Medical Center grew. "I grew up in Whitinsville and had gone to Milford Regional for primary care, urgent care, and when my children were born," she said. "But I don't think most people realize the high caliber physicians the Medical Center attracts or the magnitude of specialty and support services that are available on site. My eyes were opened."

Denise, her husband Tony, and her brother Dirk Koopman own and operate Koopman Lumber, a Whitinsville-based family business founded by Denise and Dirk's grandfather Peter T. Koopman. With a workforce of more than 350 employees at eight locations, Denise says, "It's important to have high-quality, community-based health care services for our employees and their families. That's one of the things that attracts people to this area." That was one of the reasons they chose to lend Koopman Lumber's corporate support to Milford Regional Medical Center.

Denise, who is Chief Financial Officer at the company, is also a member of the Milford Regional Medical Center Board of Trustees and has served as a key leader on the Finance Committee. The Brookhouses are avid supporters of the always-popular Mélange Gala, as well. "Mélange is a great opportunity to interact with likeminded people who care about Milford Regional," says Denise.

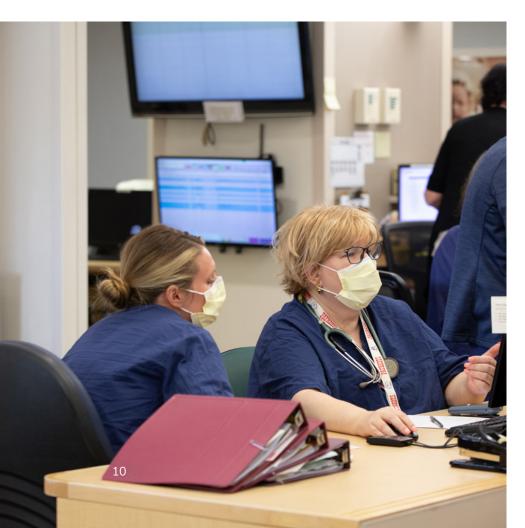
Denise appreciates the Medical Center's commitment to continuous improvement and local focus. "I like that the people who work at Milford Regional also live in the community they serve," she says. "And, being a community hospital, we're able to make decisions at the local level and form partnerships with academic medical centers that benefit area residents.

"Milford Regional is a wonderful local resource where everyone pulls together to work for a common cause."



"It's important to have high-quality, communitybased health care services."

- Denise Brookhouse





"Our strength and vitality are directly connected to your selfless generosity."

- Edward J. Kelly





Milford Regional Healthcare Foundation is proud and fortunate to have a select group of dedicated donors who make generous gifts every year through their unrestricted and restricted giving. The 1903 Society distinguishes those supporters who kindly give \$1,000 or more each year. Donors are recognized for total giving between October 1, 2020 and September 30, 2021.

\$150,000+

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A note to our supporters

We have carefully reviewed all gifts made to Milford Regional Medical Center to ensure that each gift and donor are properly recognized. The 2021 Annual Report includes qualifying gifts made between October 1, 2020 and September 30, 2021. Occasionally, despite our best efforts, errors occur. If we have made a mistake, we sincerely apologize. Please alert us to such errors by contacting Julie Whitney at 508.422.2228 or jwhitney@milreg.org.

Please note that we make every effort to follow donor preference when compiling the Annual Report. If you prefer to have your name listed differently in the future, please let us know.



MÉLANGE – GALA ON THE GO

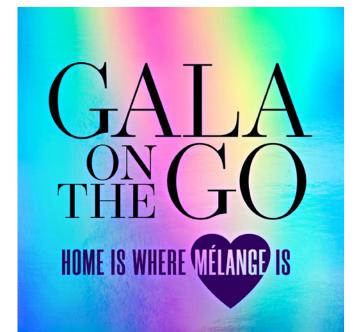
More than \$345,000 raised through the generosity of our loyal donors.

On Saturday, November 6, 2021 our supporters tuned in to experience the transformation of our in-person gala to a virtual soirée! Small groups gathered to feel the power of Mélange from the comforts of their home.

Hosted by SALMON Health and Retirement, Gala on the Go was broadcast live from The Willows at Medway. While watching the inspiring and entertaining presentation, our house parties gathered and had their taste buds dazzled with culinary creations. A highly-spirited and vivacious live auction, led by Paul Zekos of The Zekos Group, inspired enthusiastic guests to bid on a variety of impressive auction items.

Embraced by our local donor community, the event raised more than \$345,000 in support of Milford Regional Medical Center. We are incredibly thankful for the generous support of our hosts, guests, Milford Regional Medical Center Board of Trustees, Milford Regional Physician Group Board of Trustees, and Milford Regional Healthcare Foundation Board of Trustees, and sponsors including ImperialCars.com and Consigli Construction.





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*Denotes deceased

GOLF CLASSIC

On Wednesday, September 1, 2021 the Franklin Country Club welcomed the 32nd annual Milford Regional Golf Classic!

Gold

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Peter Roberts & Associates, Inc.

Fairway/Water/Sand

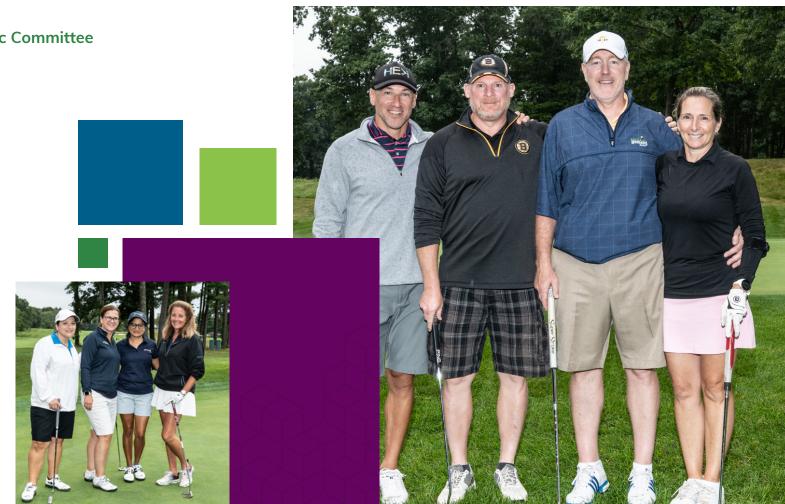
Active Physical Therapy
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A bit of rain could not keep away the 146 players and 50 volunteers who enthusiastically showed up for a great day of golf! We would like to extend our deepest appreciation to Dunkin' Donuts, Oliva's Market, "Gilmore Girls & Guys" marshals, players, sponsors, volunteers, and committee members whose unyielding efforts raised over \$194,000 in support of the highest priority needs of the Medical Center.

32nd annual Golf Classic Committee

Joyce Gilmore, Chair Mike Carroll Mike Delmonico Shefali Desai Bob DeVita Michelle Fairweather Steve Frohbieter Mike Heaney Al Holman* Cindy McNulty John Peters III Derek Plourde Joe Soares Carla Tuttle

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The Oliva Fund for Cancer Care was established in honor of Milford's Oliva family for their ongoing commitment and generous support of Milford Regional Medical Center and Milford Regional Healthcare Foundation. The Oliva Fund provides funding for helpful resources in support of patients and their families being cared for at Milford Regional Medical Center and Dana-Farber/Brigham and Women's Cancer Center at Milford Regional.

For more information, please contact the Foundation Office at 508.422.2228, foundation@milreg.org, or visit foundation.milfordregional.org.

Those who contributed to the Oliva Fund for Cancer Care in fiscal year 2021 are named in the Individual Donor list.















CORPORATORS

Stewards of the public trust, Corporators ensure Milford Regional Medical Center's mission continues in perpetuity through advocacy, volunteerism, community engagement, events, and philanthropic support. In fiscal year 2021, 197 Corporators generously supported Milford Regional Medical Center and Milford Regional Healthcare Foundation. The following list honors our Corporators and the leadership of the Corporator Council.



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By the Numbers

44

Inpatient
Discharges & Observation
Stays

51,502
Emergency
Room Visits

58,516
Number of
Physical

Therapy Visits

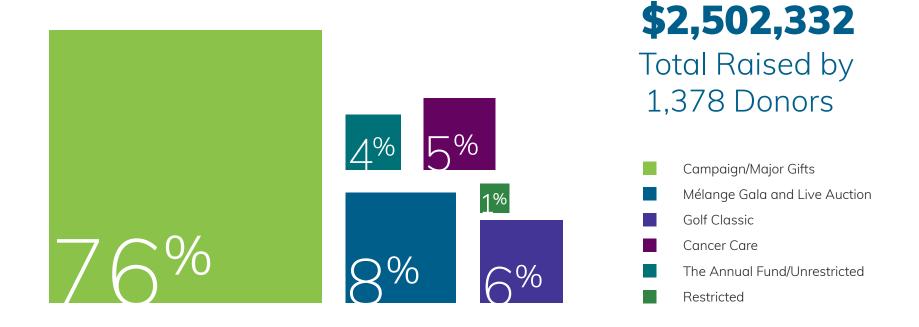
Total
12,109 Volunteer
Hours

451,446

Total Outpatient Registrations

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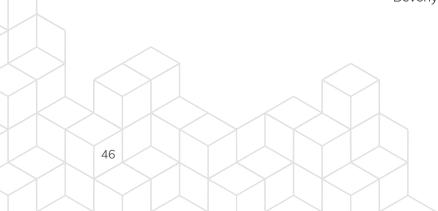
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We strive to make a difference in the health of our community.



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